

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
HEALTH AND RECOVERY SERVICES ADMINISTRATION  
Olympia, Washington**

**To:** All Providers  
Managed Care Organizations

**Memorandum No:** 06-33  
**Issued:** June 6, 2006

**From:** Douglas Porter, Assistant Secretary  
Health and Recovery Services  
Administration (HRSA)

**For information, contact:**  
800.562.3022 or go to:  
<http://maa.dshs.wa.gov/contact/prucontact.asp>  
**Supersedes # Memo:** 05-101 MAA

**Subject: Disease Management Program Discontinued – June 30, 2006**

**Effective June 30, 2006**, the Disease Management contracts with McKesson Health Solutions and Renaissance Healthcare, Inc. will end. The Disease Management program will be suspended while the department develops a new care management approach and issues a Request for Proposals (RFP) for new contracts.

### **What changed?**

Clients who are currently enrolled with one of the two Disease Management Organizations (DMOs) will receive notification that the program is ending. DMO nurses will direct enrollees to contact their provider's office for their care. DMO nurses will continue to assist enrollees through June 30, 2006. For clients who need assistance after June 30, 2006, please call 800.562.3022.

### **Who do I contact about the Request for Proposal (RFP) for the new program?**

The Contract Manager for the Office of Care Coordination will be coordinating the RFP and can be emailed at [robbiaa@dshs.wa.gov](mailto:robbiaa@dshs.wa.gov).

### **How do I conduct business electronically with HRSA?**

You may conduct business electronically with HRSA by accessing the WAMedWeb at <http://wamedweb.acs-inc.com>.

### **How can I get HRSA's provider documents?**

To obtain DSHS/HRSA provider numbered memoranda and billing instruction, go to the DSHS/HRSA website at <http://hrsa.dshs.wa.gov> (click *the Billing Instructions and Numbered Memorandum* link). These may be downloaded and printed.